

MODULE HANDBOOK



UNIVERSITAS NEGERI SURABAYA

Faculty of Social Science and Politic

Bachelor of Communication Science

Jl. Ketintang No.i5, Ketintang, Kec. Gayungan, Kota SBY, Jawa Timur 60231 email: adminikom@unesa.ac.id website: <https://ikom.fish.unesa.ac.id/>

| Module/Course | Student Workload | Credits | Semester | Frequency | Duration |
|---|---|---|--|--|--|
| Organizational Communication/ 7020104114 | (4CU X 1.59 ECTS) X 28.49 = 181.19 Workhours | 4 CU 6.36 ECTS | 2 th / odd | Once Year | 14 x meetings |
| 1 | Types of courses Lectures Structured, Assignments, Independent Study | Contact hours 4CU X 1,59 ECTS) X {(50:170) X 28,49 Workhours = 53,29 | Independent Study 4CU X 1,59 ECTS) X {(60:170) X 28,49 Workhours= 63,95 | Structured Study 4CU X 1,59 ECTS) X {(60:170) X 28,49 Workhours = 63,95 | Class size MAX 50 STUDENT |
| 2 | Prerequisites for participation (if applicable) | | | | |
| 3 | Program Learning outcomes | | | | |
| | <p>PLO 1.A Understand the basic concepts of organizational communication and identify the functions of organizational communication.</p> <p>PLO 2.A Describe models of organizational communication and identify vertical, horizontal, diagonal communication flow in organizations.</p> <p>PLO 3.A</p> | | | | |

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| | <p>Understand intercultural communication in organizations.</p> <p>PLO.4 A Understand and manage conflict in organizations, and understand the concept of leadership in organizations.</p> |
| | <p>CLO : <i>Students are able to understand the concept of organizational communication and new organization and technology development in organization communication.</i></p> |
| 4 | <p>Subject aims/Content (learning objectives of the course/subject material)</p> <ol style="list-style-type: none"> 1. Challenge of Organizational Communication 2. Understand the types of approaches in organizational communication 3. Learn about conflict management and how to resolve conflicts 4. Managing emotions in organizational communication to avoid conflict 5. Build leadership and organizational change processes 6. Learning new organizations and technological developments in organizational communication |
| 5 | <p>Teaching methods <i>Lecture Course, Case Study</i></p> |
| 6 | <p>Assessment methods <i>Project based Learning, Participation</i></p> |
| 7 | <p>This module/course is used in the following study program/s as well -</p> |
| 8 | <p>Responsibility for module/course <i>Compulsory</i></p> |
| 9 | <p>Other information (References)</p> <ol style="list-style-type: none"> 1. Katherine Miller, “ Communication Organization” 2. Julia T. Wood. “Interpersonal communication”. Boston: Wadsworth. 3. EM Griffin. “A First Look at Communication Theory (8th edition). Boston: Mc Graw Hill. 4. Richard W dan Lynn Turner. “ Introducing Communication Theory: Analysis and application.” Bab 1. Mc Graw Hill 5. Little John. Encyclopedy of Communitation Theory vol.1-2.Ari Kusnanto. (2007). Introduction to Visual Communication Design |